如何在myACCA上提交服务申请?

How to raise a case on myACCA portal?

Update by 2026.5.14

ACCA

THINK AHEAD

What you will learn

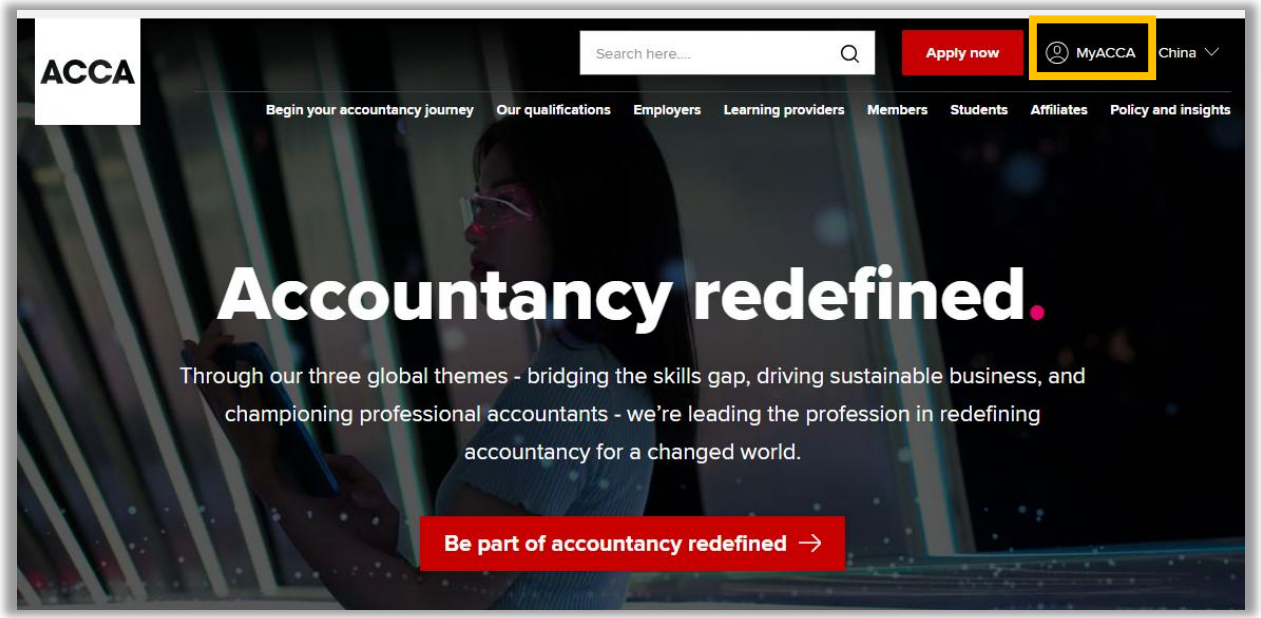
- How to Sign in myACCA
- Route to raise cases
- How to check case progress

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Access to myACCA

Option1：从ACCA Global 官网进入myACCA
Access to myACCA through ACCA Global Website

Home | ACCA Global



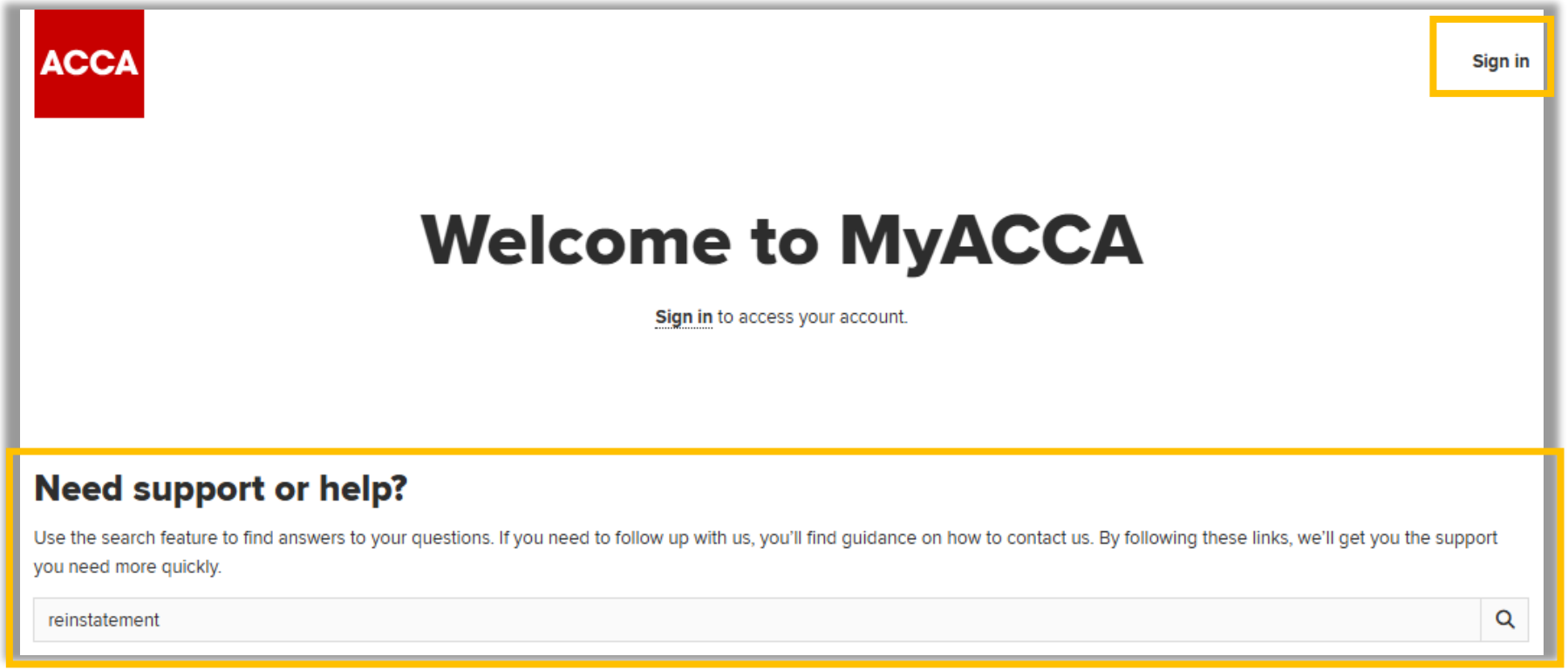
Option2：从ACCA中文官网进入Global官网进入myACCA
Access to myACCA through ACCA China

ACCA特许公认会计师公会 - ACCA中文官网



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Access to myACCA

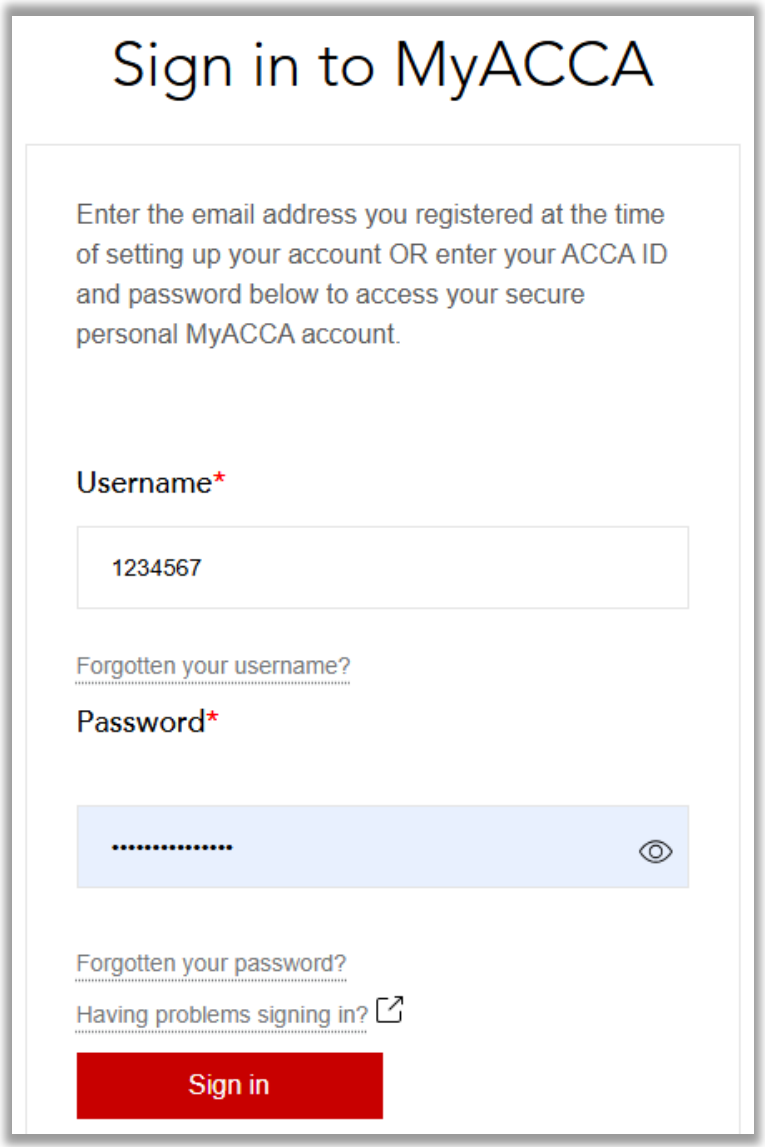


您可以点击 Sign in 登录账户
Click to 'Sign in'

首页升级和添加了知识中心
您可通过输入关键字，找到相关搜索的所有指南、支持以及常见问题解答
You can search any answers related to ACCA member by keywords.

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Access to myACCA

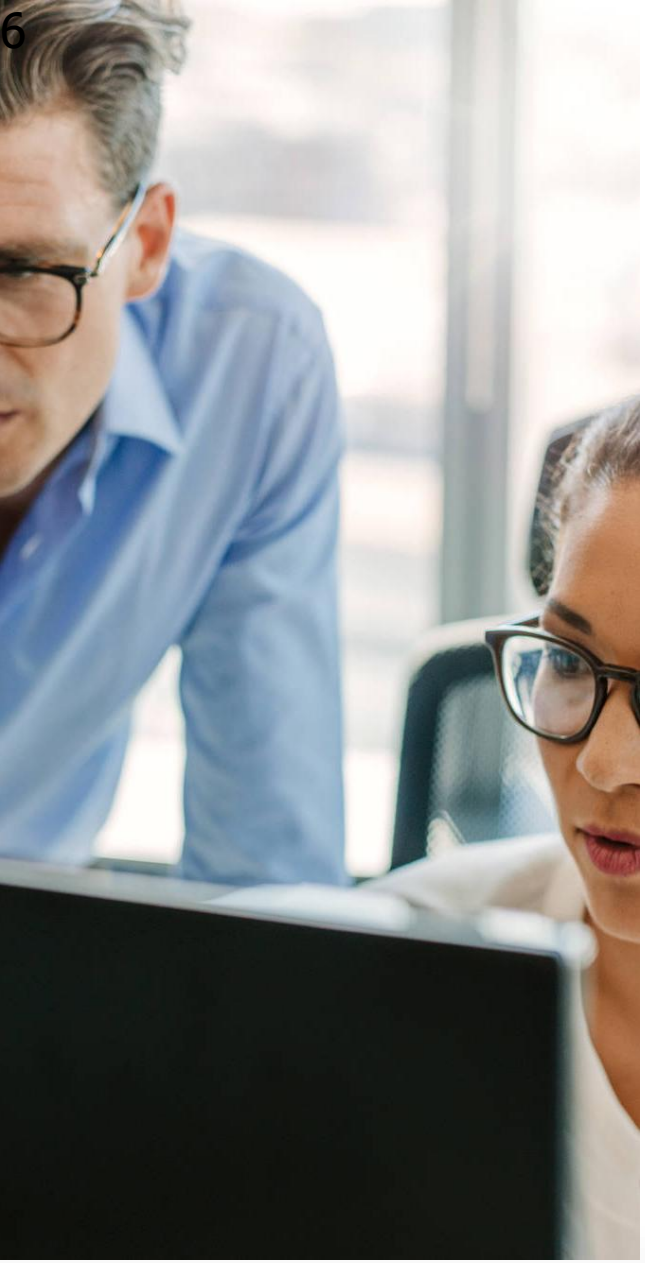


请输入您的ACCA ID（7/10位）或注册邮箱
Please enter your ACCA ID or email address

请输入您的密码
Please enter your password

点击进入
Click to sign in

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How to raise a case?

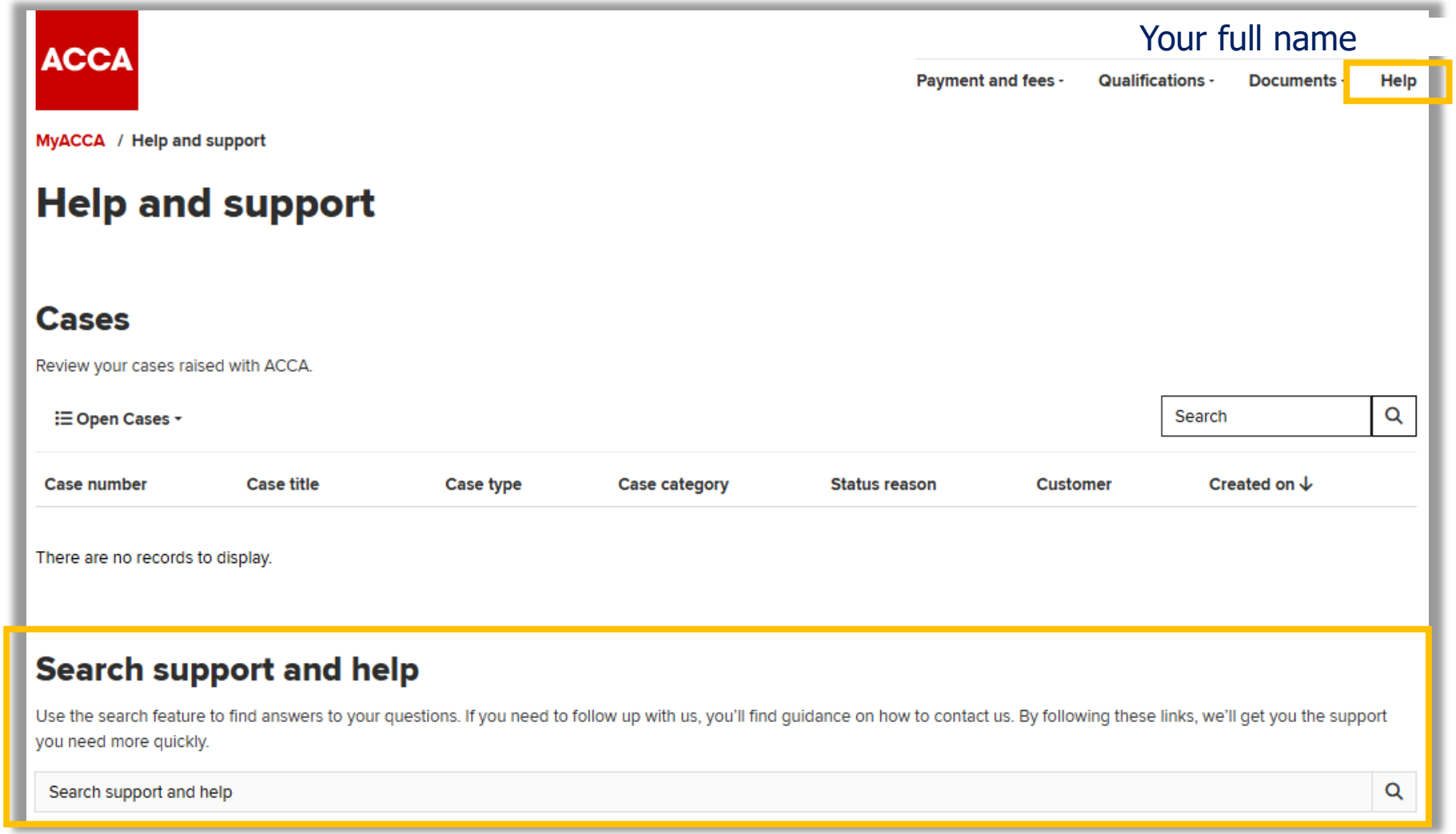
您可以通过以下路径找到Raise case
The route to raise case

通过 Help-Search support and help输入关键字查找对应指引，在答案中点击“Contact us”Raise case。

Search for guidelines by entering keywords in Help - Search support and help. Once you find the relevant article, just click Contact us to raise cases.

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Route: Search knowledge base and Raise case

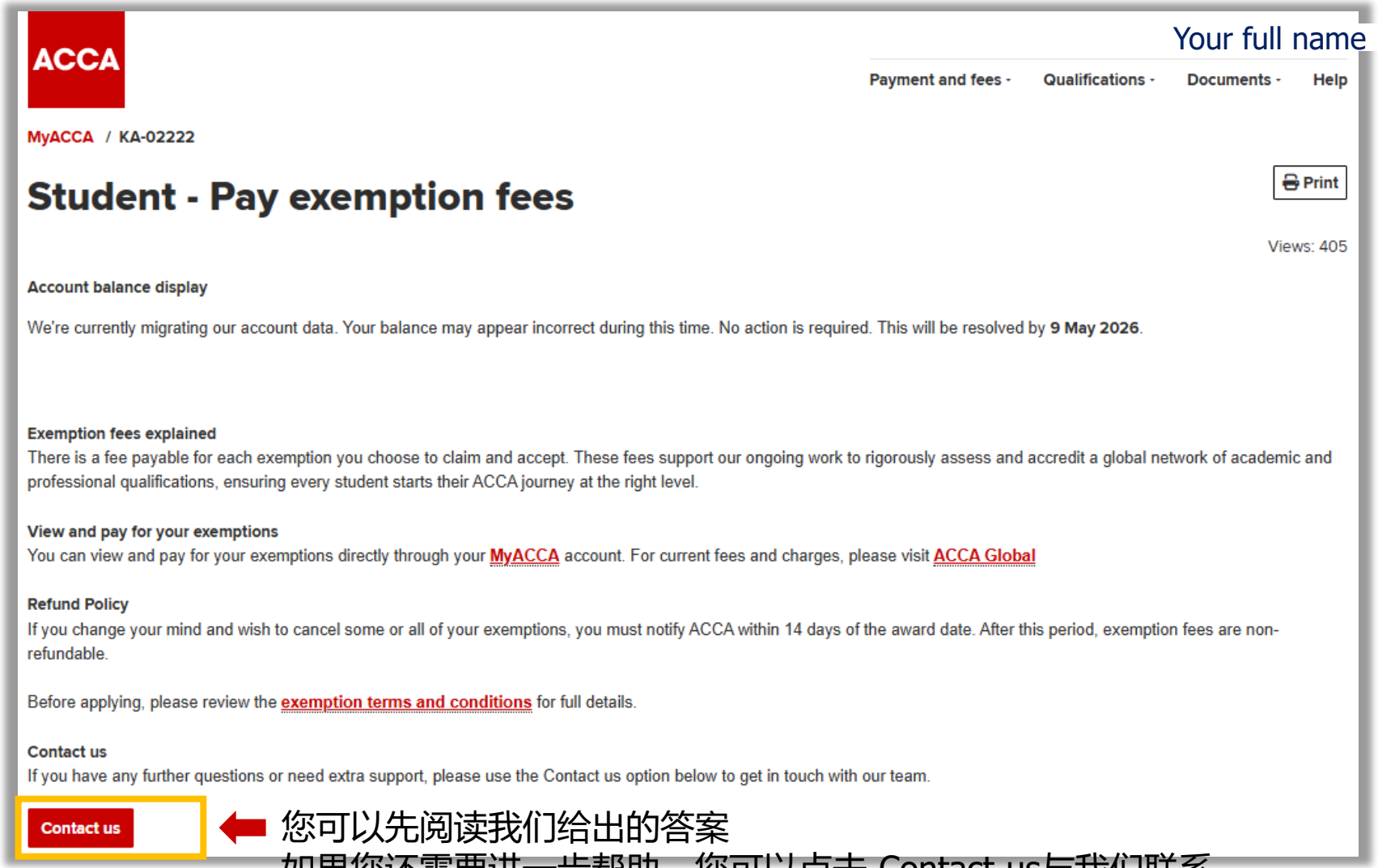


点击 Help 进入搜索页面

您可以在这里输入您的问题，搜索答案
You can search any answers by keywords from “Search support and help”

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Route： Search knowledge base and Raise case



您可以先阅读我们给出的答案
如果您还需要进一步帮助，您可以点击 Contact us与我们联系
Here is answer to your question, if you need further support from ACCA. Please click Contact us

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How to raise case?



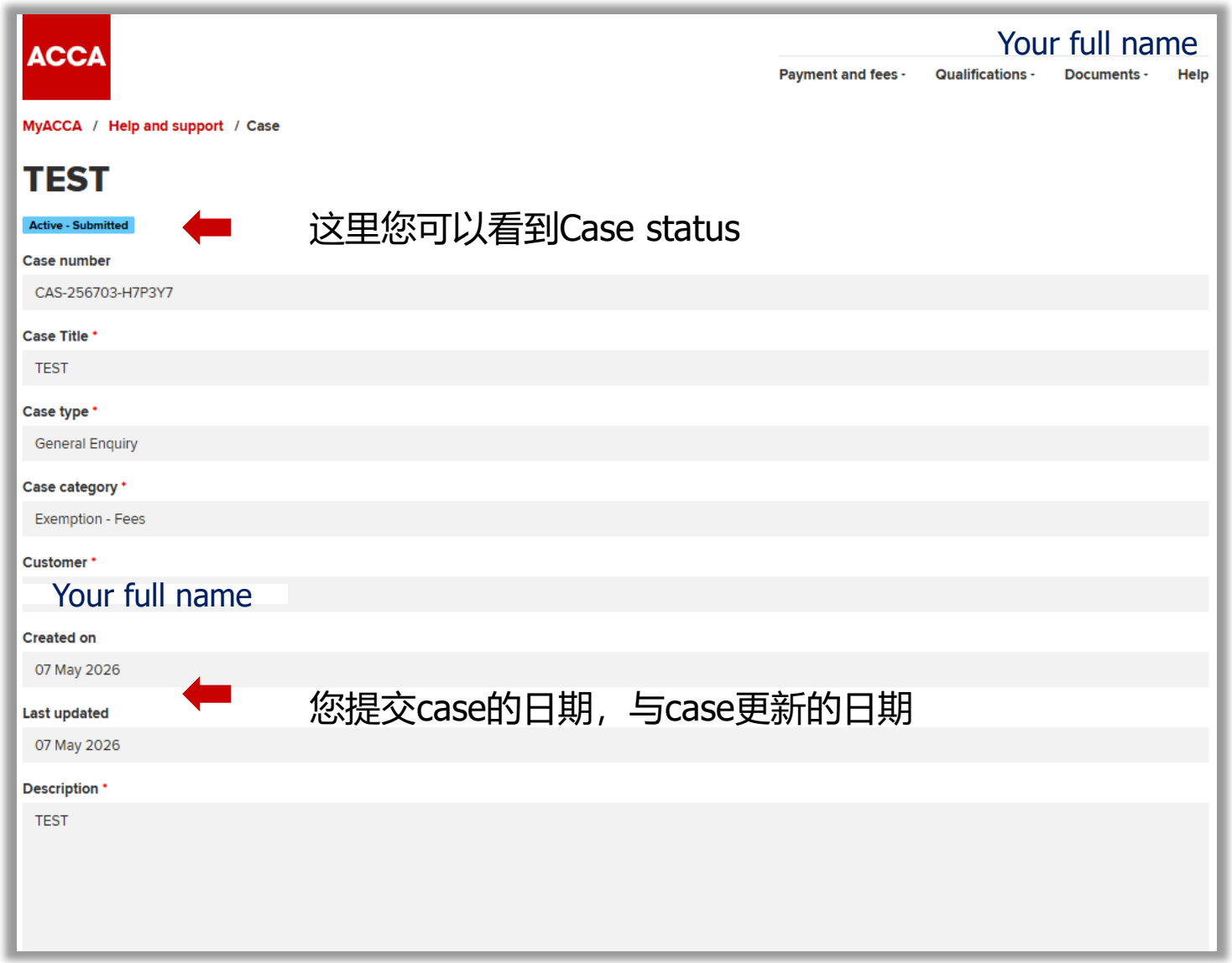
这里您可以将您遇到的问题告知我们

Title：请输入您问题的主题
Description：为了更好地帮助您，请对您问题进行英文描述

如果您有相关文件或图片需要上传，请点击 Submit 后再上传
If you have any related documents or pictures, please upload after Submit.

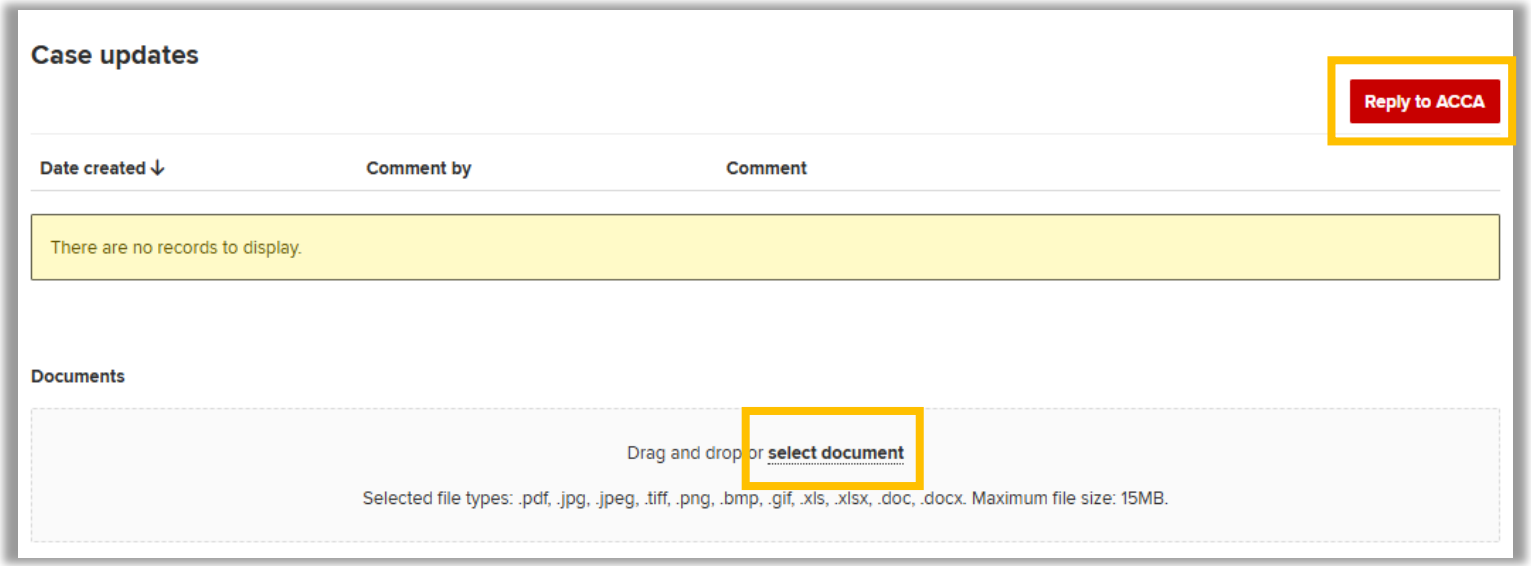
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How to raise case?



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How to raise case?





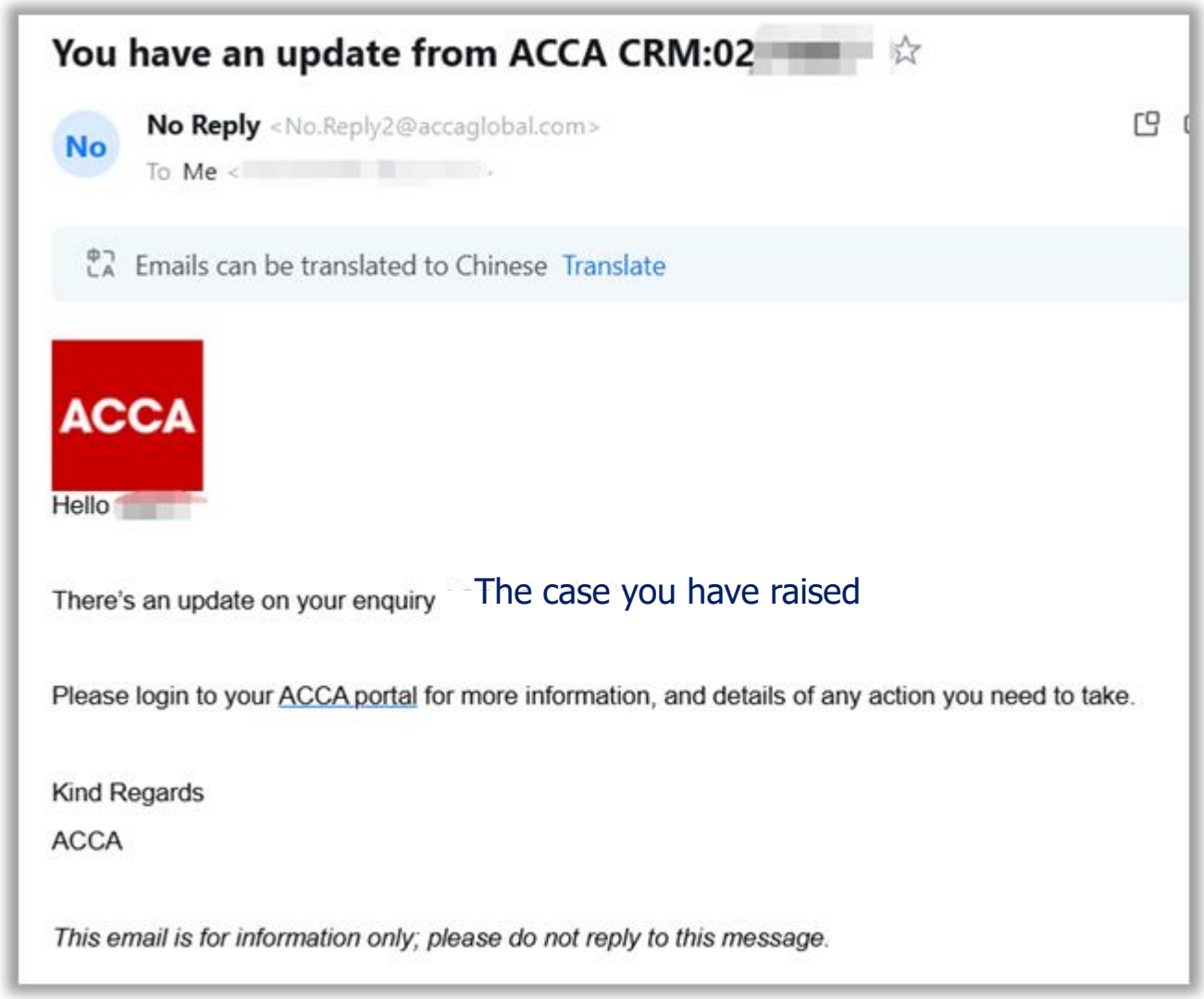
如果您有相关文件或图片需要上传，您可以点击 select document选择进行上传，请留意文件大小**不超过15MB**，请上传**不可编辑文件**，**文件格式：PDF/JPG/IFF/PNG/BMP/GIF**
If you have any related documents or pictures, please upload here.

✓ **您已成功提交您的Case，我们会尽快通过Portal回复您的需求。**
Thank you for contacting us. We've received your case and we'll respond accordingly.

您可以点击 Reply to ACCA 随时添加您的需求，我们也会在此与您进行沟通
Please add your comments to let us know your needs.

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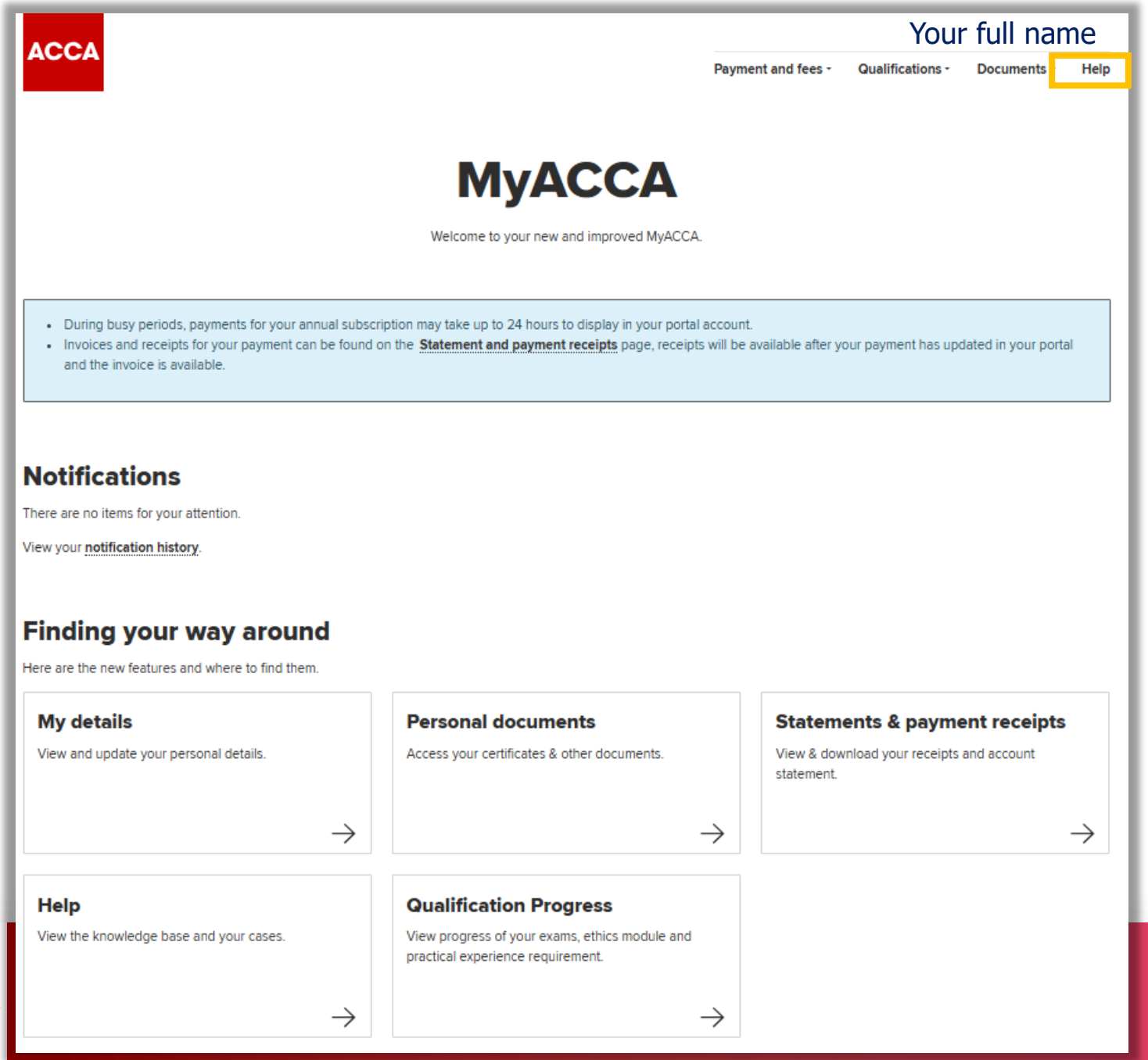
How to check case progress?



如有更新，您会收到邮件提醒。请按照提示登录myACCA查询case details
You will get an email reminder once there is an update. Please login myACCA and check details.

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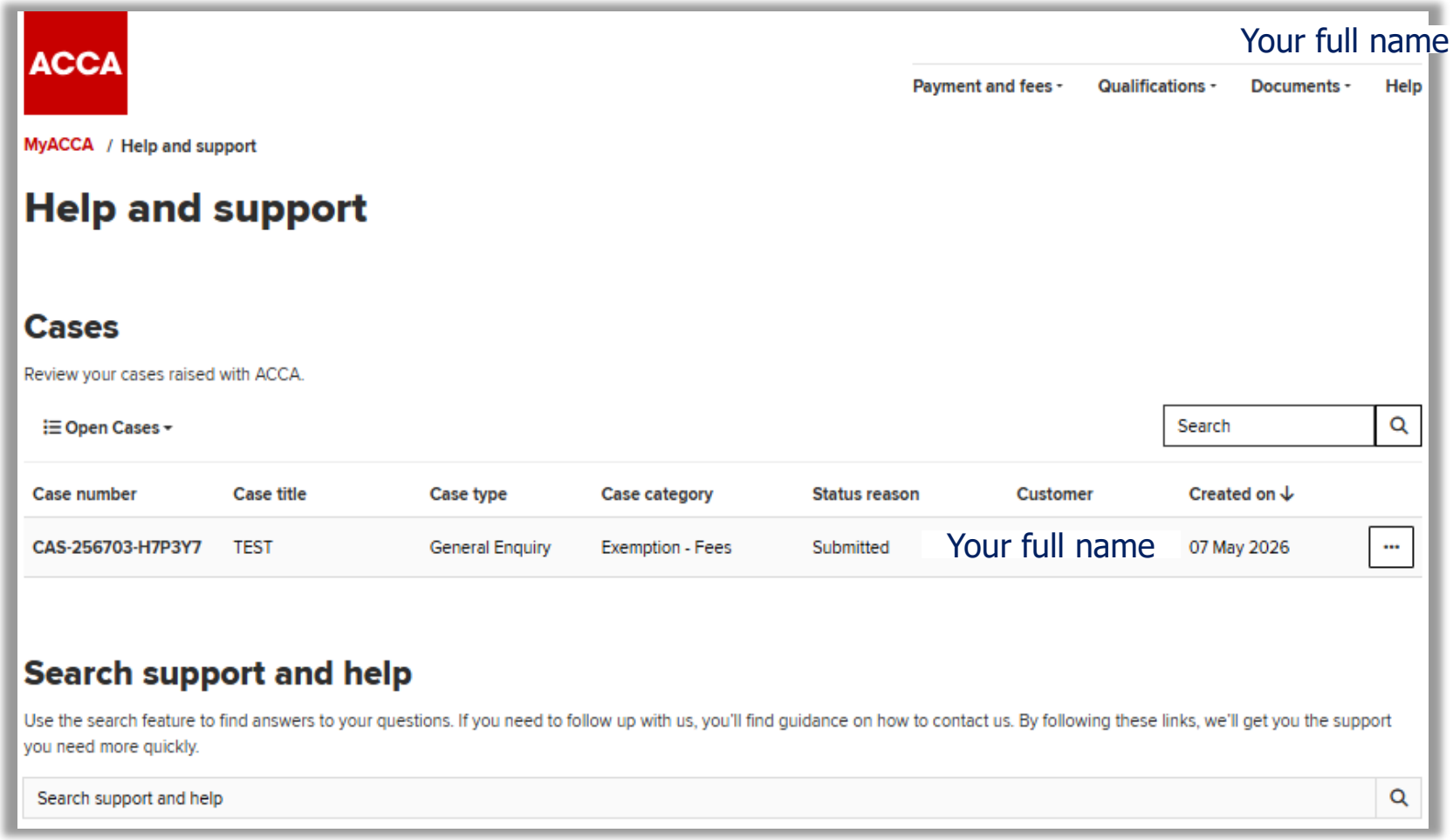
How to check case progress?



登录myACCA,点击 Help 进入
Login myACCA and click 'Help'

Public
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How to check case progress?



在此，您可以查看您所有Case的进度
您可以点击 ··· 查看Case details

You can check your case status and click ··· to check case details

同样，您可以在这里输入您的问题，搜索答案
Search any answers here.

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Thank you.